

Terms of Service

Campus ACADEMY UG (haftungsbeschränkt) c/o Ruppiner Kliniken, O-Haus, (OG R. 212) Fehrbelliner Str. 38 16816 Neuruppin

Mail: info@campusacademy-neuruppin.de

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1. Registration

You can register for a course or online seminar at the Campus ACADEMY using the website form or directly by email. After registering, participants will receive a confirmation of their inclusion on the registration list at the email address provided. The registration / booking is therefore binding. The invoice must be paid within 14 days. If the invoice is not paid on time, this does not count as an automatic cancellation (see point 4). By registering, course participants confirm that they have read and accepted the terms and conditions. You will also be informed about the exclusion of the right of withdrawal when you register.

2. Services and participation fees

The amount of the course fees is published on the Campus ACADEMY website and in the respective program flyers. All fees mentioned there are per person and event date including VAT, unless explicitly stated otherwise. Unless expressly stipulated otherwise in the offer, the range of services includes participation in the respective event date, conference documents (if provided), lunch (for all-day events) and beverages during breaks. Conference documents and meals are not required for online seminars. The scope of the service results primarily from the course description. The Campus ACADEMY reserves the right to make changes, e.g. changing the venue, replacing announced speakers with others and making



necessary changes to the event program while preserving the overall character of the event. Accommodation, travel and other costs are not included in the participation fee, unless otherwise agreed. The participation fee is due within 14 days of the invoice being issued.

3. Online Seminars

Procedure and technical requirements:

4-5 days before the start of the online seminar, the participants will receive an email notification in which the Campus ACADEMY will provide the link to participate in the online seminar. The entire content of the online seminar is implemented using ZOOM. She is responsible for the operation of the online seminar from a technical point of view. After receiving the access link, the participants receive access authorization for the agreed seminar duration. For smooth use, we recommend using the Internet browser Google Chrome or Microsoft Edge (in the current version). In addition, it is the responsibility of the participants to ensure that the Internet connection has a sufficient bandwidth, to maintain an up-to-date hardware and software environment and to set or open the loudspeaker

To resort to headphones. The Campus ACADEMY assumes no liability and does not guarantee that the online seminar can run smoothly within the specific hardware and software environment of the digital media used by the participants (PC, tablet, smartphone).

Obligations of the participants / reservation of abuse:

Participants are prohibited from passing on access to the online seminar to third parties and from tolerating and / or allowing third parties to take note of it. In addition, your own recordings of the seminar are absolutely prohibited. If the speakers agree to a recording, only the Campus ACADEMY or a person authorized by it may make a recording. Any recording will be made available to the participants. Campus ACADEMY reserves the right to block access to the online seminar in the event of suspected improper use or significant breaches of contract until the participant has cleared the suspicion and, if necessary, to terminate the contractual relationship without notice in the event of serious breaches cancel.

The Campus ACADEMY reserves the right to cancel or end an online seminar at any time for important reasons. An important reason is, for example, technical problems that cannot be resolved promptly, an attack on the online seminar system by an outside third party (so-called hacker attack) or other force majeure. The Campus ACADEMY will inform the participants as soon as possible and offer access to an alternative online seminar. If this is not available or if the participant (s) refuses to participate, the Campus ACADEMY will reimburse the participation fees paid in full. Participants do not have any further claims.

4. Exclusion of the right of withdrawal

By agreeing to the terms and conditions, participants are informed about the exclusion of the right of withdrawal. There is no right of withdrawal according to §355g BGB. The exclusion is based on §312g No. 9 Paragraph 2 BGB, after services that are time-bound are excluded from it.



In addition, §355 BG applies basically only in consumer law. According to §13 BGB, a consumer is "any natural person who concludes a legal transaction for purposes that predominantly neither their commercial nor their independent professional activity can be attributed."

5. Cancellation, termination

After a binding registration for the course or online seminar, cancellation must be made in writing (post, e-mail). A binding registration is available with the confirmation of the booking from the Campus ACADEMY. The time of invoicing is irrelevant. In the event of a cancellation, the stamp of the post office is decisive for any cancellation fees.

A processing fee of € 50 will be charged for processing a cancellation, unless the cancellation costs are higher.

Cancellation up to 28 days before the start of the course is free of charge (with the exception of the processing fee).

Between 28 and 14 days before the start of the course, 50% of the course fee will be charged for cancellation.

If you cancel your registration less than 14 days before the start of the course, we will charge 100% of the administrative costs of the respective course fee. If participants do not show up without deregistering in good time or do not log in to the online seminar, the full course fee will be due.

There are no cancellation fees if the space can be occupied elsewhere at short notice, with the exception of the processing fee.

We reserve the right to cancel announced events up to one week before the event date at the latest if a too small number of participants does not allow the economic implementation of the event or a cancellation is necessary for organizational or other reasons (e.g. illness of the speaker). The Campus ACADEMY reserves the right to cancel due to force majeure (e.g. Corona situation), even at short notice.

In the event of course cancellations by the Campus ACADEMY, there is a right to a reimbursement of fees already paid. Further claims are excluded. To cover any travel costs, we recommend taking out seminar cancellation insurance. The right of both contracting parties to terminate the contract for good cause remains unaffected.

6. Data collection and data protection

The Campus ACADEMY protects personal data. The personal data associated with the registration are processed in compliance with the applicable

data protection regulations are stored by the Campus ACADEMY in an electronic database and processed for the purpose of providing the service and for billing. Unless you object when registering, we will inform you about our offers and events in the future. It will only be passed on to third parties (sponsors) if the participants give their explicit consent for a specific event.



7. Liability

The Campus ACADEMY assumes no liability for accidents on arrival and departure and during the stay at the event location, as well as for other personal injury or property damage during the events. During practical exercises, course participants act at their own risk. The Campus ACADEMY and its vicarious agents or vicarious agents are only liable for property damage and financial loss in the event of willful intent or gross negligence. The Campus ACADEMY is not liable for the loss of items brought along (e.g. cloakroom, valuables, etc.). The respective house rules and instructions on site must be observed.

8. Place of jurisdiction

Neuruppin is the exclusive place of jurisdiction for all disputes arising from the contractual relationship. Should a provision in these terms and conditions or in the contract be or become ineffective, this shall not affect the effectiveness of all other provisions or agreements.